

Visitor Management

Protecting your Community from Unauthorized Access



The dwellingLIVE Visitor Management System is the premier solution for communities of any type and size who are concerned about controlling who comes and goes in their community. It provides Community Managers and HOAs with a flexible, web-based interface through which they can configure and monitor the system. Gate Attendants can expedite visitor and resident access through purpose-built computers, while still maintaining a highly secure and professional image. Residents can manage their guest lists online, or on their phone app, knowing that their information is secure and always visible to the Attendants.

dwellingLIVE offers the most complete and feature-rich community Visitor Management solution on the market.

Providing increased efficiency and accuracy through these features and benefits:

- Reduce long lines of visitors waiting at gates
- Guest are admitted without repeated calls to residents
- Handwritten passes are a thing of the past
- Gatehouse PCs are kiosked to eliminate unauthorized access
- One-click pass printing
- Optional License Plate Recognition streamlines guest entry
- Barcode scanning for returning visitors
- Resident profile data is visible to attendants
- Daily Activity Reports and Customized Incident Reports
- Drivers License Recognition
- ...and much more



Internet-Independent Visitor Access:

dwellingLIVE's gate computers are configured to operate even if Internet access is lost at the gatehouse. Attendants continue to access the database as it was at the moment of service loss and all transactions to and from the gate computer are immediately synchronized when Internet service is restored.

Guest Pass Printing:

Managers can configure passes to the unique needs of their communities without the requirement for special programming. Printer options include direct thermal, thermal transfer and Dymo™ for building lobbies. Print a pass with just one keystroke! Return visitors can be tracked via an optional Bar Code on the pass. Property directions appear on the pass. New design templates coming soon.

Notifications:

Residents can choose to receive emails or text messages when guests are added to their account or when passes are issued for their address. Abuse can be detected immediately and action taken from anywhere there is an Internet connection.

ePass

A simple two-step process allows residents to create a unique and temporary electronic visitor pass for their guests. An email will be sent to the guest containing a QR code visitor pass. Upon entry to an attended or unattended gate, the guest simply scans the QR code from their smartphone to access the community.

Auto-Dialing Feature:

Attendants can dial a resident's home or mobile phone with a single keystroke through the gate computer - another feature that contributes to making dwellingLIVE's Visitor Management System the most efficient on the market.

Automated Guest Registration Call Center:

Allows gate attendant to process visitors at gate instead of resident phone calls. Residents call toll-free automated number to add guest.

License Plate Recognition:

When integrated with dwellingLIVE LPR, the system provides even more efficiencies. Returning guests are recognized by their license plates, making guest registration simple and fast for guest and attendants.

Unified, Secure Database:

Managers, property owners and tenants all work through web-based interfaces. Data is stored on dwellingLIVE's secure servers in a SAS-70 compliant facility and is constantly backed up and always available. Data replication keeps gatehouse systems current at all times.

Telephone Entry Systems:

No more software, modems or hassles of managing telephone entry systems. dwellingLIVE software remotely programs and operates our most popular telephone entry system models.

Drivers License Recognition:

Automatically stores drivers license information by scanning the 2D bar code located on the license. New advanced scanner is required to function properly. Available on app and web stations.

Web or App Station:

Allows communities to use any web browser to process visitors. Limitations apply. Computer not supplied.

Resident Guest List Phone App:

Allows residents to manage their guest list and profile information. Available for download on iPhone or Android. 99¢ charge.

COMING SOON!

Mobile Tablet App Station:

Portable, lightweight app station.



Visitor Pass



dwellingLIVE.com

dwellingLIVE®

800.975.6881 • dwellingLIVE.com

Telephone Entry - ^dTEK



The next generation telephone entry system with fully integrated visitor management.

Finally the answer to effortless management of community telephone entry systems. Our all-in-one dTEK is a web based solution that combines everything you need to manage your community's access control in seconds - from anywhere at anytime!



- Cloud Based Administration
- Touch Screen Display
- 100,000+ Resident Directory
- 250,000+ Entry Codes
- Unlimited VoIP Calling Included
- Secure Visitor Management
- Guest Pass Scanning
- Live Transaction Monitor & Reporting
- Resident Phone App

No Phone Lines Needed.

Secure and Easy to Use.



dwellingLIVE® | ^dTEK

Telephone Entry Kiosk

Telephone Entry Kiosk

Resident Directory

Updating resident information from anywhere at anytime is simple from your web account. Residents are also able to control their display name and contact phone number via the Resident App.

Entry Codes

It has never been easier to manage entry access codes for your community. In seconds you can generate entry codes for residents and vendors, and specify which gates and doors to open.

Visitor Management*

Security and convenience have finally merged with dwellingLIVE dTEK telephone entry systems. Via the web or mobile phone app, administrators and residents can now quickly send guest passes via email and/or text to their guests.

Guest Pass Scanning*

Authorized visitors can now quickly and securely be granted access into the community by scanning their mobile phone electronic pass or printed guest pass. dTEK allows residents to instantly create temporary or permanent electronic visitor passes for their guests.

Administration & Reporting

Quickly manage resident information, directory listings, and entry codes from anywhere at anytime. Easily access transactions in real time, run detailed reports and adjust system settings to meet the community's needs.

Credentialed Access*

dwellingLIVE has long been known as the leader in cloud-based access control solutions. dTEK is the perfect credentialed access system with no limits on the number of readers you can add. Best of all, all dwellingLIVE modules integrate with each other for perfect central data management.

Pricing

dwellingLIVE charges a monthly subscription fee which includes all web hosting of your administration controls, data storage and unlimited calling plan. Your local authorized dealer will provide your hardware pricing and installation costs. No other system will provide you a more secure, reliable and easy to use solution for both you, your residents and their guests.

*Additional hardware and/or software sold separately



Dimensions

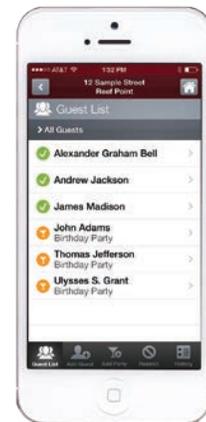
Height: 16"

Width: 20.5"

Depth: 4.75'



Resident App - Directory Controls



Resident App - Guest List Management



Visitor's ePass

License Plate Recognition



State-of-the-Art Recognition Technology



The dwellingLIVE License Plate Recognition (LPR) System combines hardware and software that uses optical character recognition of images to read the license plates on vehicles.

System Features and Benefits include:

- Increased gatehouse efficiency; reduced vehicle backups
- Up to 4 adjacent traffic lanes on a single dwellingLIVE LPR System
- Optional integrated CCTV overview camera
- Search of plate history on full/partial plates, time & date ranges, etc.
- Analyze traffic patterns over set time periods
- Restricted vehicle automated alert system

Unattended Gate

License Plate Recognition automatically captures vehicle plate data for future reporting and documentation requirements.

Attended Gate

License Plate Recognition dramatically increases visitor processing speed at attended gates.



LPR Camera



LPR Camera with Integrated Overview Camera
Provides Image for CCTV

Attended Gate:

dwellingLIVE utilizes LPR in a community setting to assist gatehouse personnel in identifying new and repeat visitors. Specialized cameras use infrared illumination to allow consistent pictures to be taken at any time of the day or night. Specialized software locates the plate on the image and translates it into computer-readable characters.

Unattended Gate:

dwellingLIVE's LPR system can be utilized at unattended gates. The system captures and stores all license plate transactions. The data is easily accessible via the reporting capabilities in the management interface.

Application Integration:

The License Plate Recognition System seamlessly integrates with the Visitor Management System, and management interface.

LPR Camera Technology:

The LPR cameras offer cost effective solutions for license capture 24-hours a day. The housings complement its modular design philosophy offering a wide range of solutions within two innovative designs. The cameras are designed to work with the Infra Red retro reflective properties of number plates. The lighting and filtering technologies employed overcome issues associated with traditional CCTV cameras such as headlight glare.

Credentialed Access

Most Advanced Access Control Solution



The dwellingLIVE credentialed access control system is the perfect solution for communities of any size. It provides community managers with realtime access control of all their gates and doors. Through an intuitive interface – accessible from any web browser – managers can administer the system. It has never been easier to issue transponders, wallet cards and key fobs – and to monitor their activity in realtime.

Even residents can retrieve their personal access activity.

dwellingLIVE web-based software connects to onsite HID VertX Network Controllers via the internet. VertX models can support from 2 to 64 doors each. There is no limit to the number of controllers, interfaces and readers you can install in your community.

Works with any type of reader system*

- Proximity Key Fobs
- RFID Transponders
- Radio Transmitters
- Wallet Cards
- Pin Pads...and many more

dwellingLIVE®



VERTX™ Network Controller

Seamless Integration:

The dwellingLIVE solution can work with previously installed, industry-standard reader technology to significantly reduce installation costs. Interfaces support Wiegand connections.

Application Integration:

The Credentialed Access System is fully integrated with other dwellingLIVE products, such as Visitor Management, License Plate Recognition and Community Websites.

Elevator Control:

Floor enable elevator controls that allow unlimited cabs, unlimited floor controls and unlimited elevator groups for access levels.

Crisis Management:

Managers have web access to all doors and gates and can remotely operate them individually or facility-wide.

Live Monitor:

Managers and gate attendants can view all credentialed access transactions throughout the community as they occur.

Hold Open Schedules:

Managers have the capability of creating schedules, assigning to access points, ensuring access during the given time period.

Activity Monitoring:

Realtime activity alerts can be sent via email or text message. The **Virtual Chaperone™** feature allows residents to manage and track their card usage at anytime.

Web-Based Administration:

Managers, property owners and other authorized users all work through web-based interfaces. Data is stored on dwellingLIVE's secure servers in a SAS-70 compliant facility and is backed up and always available.

Multi-Level Control:

Managers control the system access levels of owners and tenants by configuring door groups, access levels and open/close schedules. Operational efficiencies are achieved with round-the-clock administrative access.

dwellingLIVE ASU:

As with all dwellingLIVE applications, users can be assured that they are always connected to the latest and greatest versions of software through our **Automated Software Update** feature.

Total Cost of Ownership:

The TCO of dwellingLIVE's Access Control System can be up to 60% less than traditional PC-based systems. Lower up-front system and installation costs enable Property Managers and HOAs to focus their working capital where it is most effective.

Hardware Monitoring:

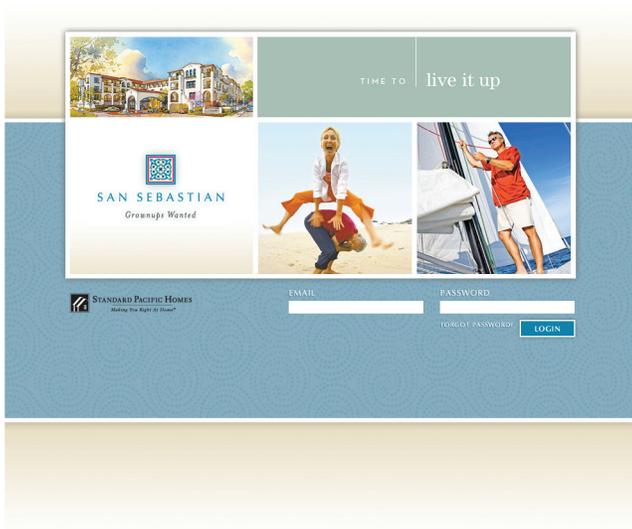
Complete inventory of credentialed access hardware with online/offline status, including email notifications.

Door Monitor:

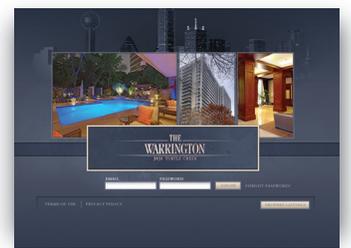
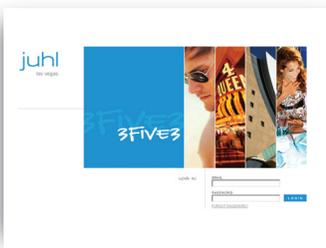
Manage Door Hold Open and Door Forced alerts, notifications, timing and trigger auxiliary alarm relays.

Community Website

*Inform, Engage and Interact
with your Community*



The dwellingLIVE Community Website is not just another community website! It seamlessly integrates with other dwellingLIVE products, providing community managers with the tools to build a dynamic portal that residents will visit again and again. While some of the features may be found on other community websites, dwellingLIVE puts a unique twist on many of them.



Announcements: Community updates and announcements appear on resident's home page. Management can poll residents for feedback.

Newsletter: Newsletters are permanently archived and always available online.

Event Calendar: Management can create events for all to see. Residents can RSVP to events, giving management headcount for planning purposes.

Address Book: Residents decide what information to share in the community address book.

Documents & Forms: The dwellingLIVE system acts as a central repository for documents and forms. Documents can be made public or access can be restricted to certain Boards and Committees – configurable and organized according to each community's needs. Fill-in-Forms can be created for residents to complete online – eliminating paper forms and protecting the environment!

Amenities & Reservations: Community amenities such as tennis courts, party rooms or even overnight accommodations can be maintained online. Management can determine if an amenity is reservable and residents can view availability and book online.

Photo Gallery: Management can create and maintain Photo Albums online. Residents can browse albums and download pictures.

Local Information: Management can maintain an up-to-date list of local services and amenities, such as schools, utility companies and public agencies. Residents have the community information they require at their fingertips! Residents can add their own listings as well.

HOA Contacts: Management can publish a contact list that can include sections such as Board Members, Community Management and Public Safety. Residents can rely on being able to find the right information in one place.

Service Requests: Residents can complete Service Requests online. By creating certain categories, management can channel the requests directly to the parties responsible to address them. Homeowners can rest assured that their requests are going to the right individual in a timely fashion.

Billing Statement: HOA Account information can be loaded into dwellingLIVE, allowing homeowners to view their account statement and even pay the balance using PayPal or other financial services.

Bulletin Boards: Residents can post to the Community Bulletin Board, including pictures and contact information. Management can act as the Bulletin Board moderator, reviewing and approving all posts before they become visible to other residents.

Custom Pages: Management can expand the standard capability of the Community Website by adding customized pages which includes text and unlimited attachments. In this way, Residents can be kept abreast of special projects that do not fall into any of the standard categories.

Navigation: Customize the residents' menu order, and create custom links to external websites.

Notifications: Residents can opt in to receive text or email notifications for website updates.

Groups and Clubs: Administrators can create groups or clubs for community residents.

Forums: Administrators create forum topics for residents to engage in discussions with one another.

Sub-Association Content Filtering: Allows administrators to create categories to filter website content.

Front Desk

Comprehensive Concierge Solution



The dwellingLIVE Front Desk Solution offers functionality, elegance and simplicity for all users. dwellingLIVE provides the online luxuries and tools needed to efficiently and easily manage any multi-family building.



Management Center



Visitor Management



Delivery Management



Valet



Community Website

Community Website:

dwellingLIVE Front Desk Solution offers the most robust and elegant community website available, which seamlessly integrates visitor management, delivery management, and valet for residents and management.

- *Polling*
- *Newsletters*
- *Event Calendar*
- *Address Book*
- *Document & Forms*
- *Amenities & Reservations*
- *Photo Gallery*
- *Local Information*
- *HOA Contacts*
- *Service Requests*
- *HOA Account*
- *Real Estate Updates*

Management Center:

Managers have the entire building at their fingertips...

- *Resident Information*
- *Community Staff*
- *Vendors*
- *Facilities*
- *Advanced Search Capabilities*
- *Daily Activity Reports*
- *Customized Forms*
- *Reports*
- *Document Sharing with Board Members*
- *Email Messaging*
- *Community Website Publishing & Administration*
- *Visitor Management Administration*
- *Delivery Management Administration*
- *Valet Administration*

Valet System:

Use this system on a daily basis, or for special occasions.

- *Homeowners can request their vehicles along with guest vehicles*
- *Valets have a simple login to manage vehicle status*
- *Homeowners receive real time notifications of vehicle status*

Visitor Management:

The dwellingLIVE Front Desk Solution's visitor management system is specifically designed for a lobby environment.

- *Manage Guests*
- *Real Time Notifications of Guest Status*
- *Guest History*
- *Restricted Guests*
- *Customizable Visitor Types and Time Allowances*
- *Visitor Badges (primarily for vendors)*

Delivery Management:

Simple and effective package management solution.

- *Real Time Notifications of Package Status*
- *Log Tracking Numbers*
- *Archive Package History*
- *Record Resident Signatures*
- *Customizable Package Types*
- *Package Search with Barcode Scanner or Quick Search Field*
- *Updated Notifications (i.e. change of package location)*

Sold Separately:

- *Credentialed Access*
- *Mobile Patrol*



Mobile Patrol



The Realtime Solution for the Most Effective Community Protection



dwellingLIVE Mobile Patrol is the next generation field application designed to allow personnel to work effectively and productively in the field.

Boost productivity with realtime, GPS monitoring and reporting. Our all-in-one mobile tour solution combines GPS, GeoTags, photo capture and much more. It's cost-effective and easy to deploy.

- Resident & Guest Data
- Guard Tours
- Incident Reports
- Violation & Citation Management
- Building Maintenance
- Inspections
- Janitorial
- Asset Tracking



No Wires, No Hassles

Cost-Effective and Easy to Deploy

dwellingLIVE®

Realtime Reporting:

After activity data and incidents are captured on scene, patrols are synchronized and immediately on the web. Key personnel can be automatically alerted via email for specified incidents and patrols as they occur.

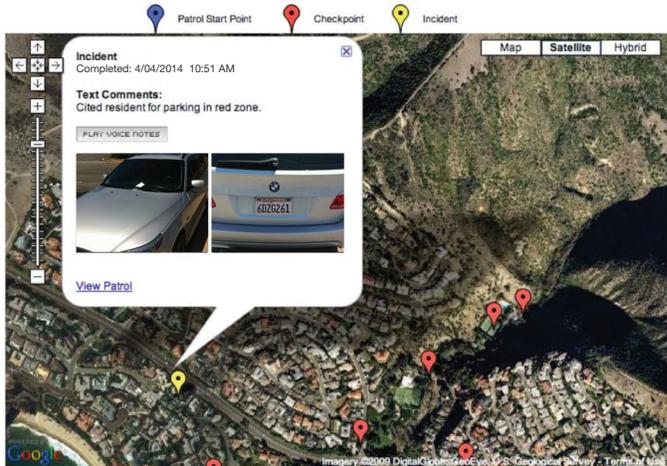
Key Features:

Receive in Realtime to Web Account:

- Live GPS Location
- Guard Tours
- Incident Reports
- Daily Activity Reports
- Shift Reports
- Citations
- Photos
- Voice Notes
- Text Notes
- Start to End Timestamps
- Extensive Reporting
- Email & Text Notifications

Mobile Phone App:

- Resident and Guest Vehicle Information
- Parking Safelists, Blacklists and Actionlists
- Violation History
- Checkpoints
- Instructions
- Contacts
- Incident Forms
- Emergency Response



dwellingLIVE.com

dwellingLIVE®

800.975.6881 • dwellingLIVE.com